

TROUBLESHOOTING

Trouble	Cause	Remedy
<ul style="list-style-type: none"> The water does not spray 	<ul style="list-style-type: none"> The water tank is not filled. The units stopped after one minute continuous operation The shutoff valve is closed The screen filter is blocked 	<ul style="list-style-type: none"> Wait about one minute. Press the cleaning button once again Open the shut off valve Clean the screen filter
<ul style="list-style-type: none"> The water is not warm enough 	<ul style="list-style-type: none"> The water temperature is set to low Continuous operation has depleted the supply of warm water The energy saving modus is activated Child mode is activating. 	<ul style="list-style-type: none"> Set the water temperature to high. In 3 minutes you will have the desired temperature Wait about 3 minutes Deactivate this function (remote control) Release the child mode.
<ul style="list-style-type: none"> Intensive shower is not working 	<ul style="list-style-type: none"> Normal and lady shower are working, but intensive shower is not working. 	<ul style="list-style-type: none"> Release the child function by pressing the Child button. (remote control)
<ul style="list-style-type: none"> The water pressure is too weak 	<ul style="list-style-type: none"> The water pressure level is set to low The nozzle tip is blocked by limescale The child function is activated 	<ul style="list-style-type: none"> Set the water pressure to high Clean the nozzle tip Deactivate this function (remote control)
<ul style="list-style-type: none"> The unit is not operating 	<ul style="list-style-type: none"> Disconnected power cord The seat is not occupied. The unit is switched off with the stop-button The batteries of remote control is exhausted 	<ul style="list-style-type: none"> Connect the power cord. Check the power supply system in your house Occupy the seat Push the stop-button till it "piep" Replace the batteries
<ul style="list-style-type: none"> Water is leaking (after self-cleaning of the nozzle) 	<ul style="list-style-type: none"> Check the water supply system 	<ul style="list-style-type: none"> If water is leaking from the main unit, call the place you purchased the unit
<ul style="list-style-type: none"> The unit makes a noise (not-working modus) 	<ul style="list-style-type: none"> Deodorizer is working automatically Water is heating 	<ul style="list-style-type: none"> Deodorizer is working 2 minutes more after finishing the other functions Accept it or turn the water temperature to "off"

Defects caused by hard water (lime scale) are not covered by warranty.